

16th March 2006

To Whom It May Concern:

I am writing a letter of recommendation for Chris Jansen and Claire Wyatt of Project Adventure New Zealand Associates (PANZA).

Chris and Claire have provided in house staff training for our Instructional team on two occasions over the past 12 months. This training was focused on helping our staff to further develop their skills in working with adolescents.

The training provided by Chris and Claire was of the highest standard; it was experiential in approach, informative, provided staff with new perspectives and knowledge as well as giving them opportunities to ask questions and practice skills. Chris and Claire's ability to tailor the training to meet the specific needs of our staff was an important factor in their effectiveness as trainers/facilitators.

The training they provided has had a very real and positive affect on our staff team and several key concepts they provided have been important in the re-development of our Mind Body Soul course for 16 – 18 year olds.

Outward Bound has been very happy with the work Chris and Claire have done with our staff and we hope to benefit from their input again in the future.

Yours truly,



David Mangnall
Training Manager

